

THE WELFARE DEPARTMENT

Responsible Person:	Coordinator, Student Representation
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The Welfare Department

The Welfare Department aims to help you get the most out of your time at university by providing services and benefits for all students, no matter where they come from or their socioeconomic background. We are responsible for connecting students, supporting students against discrimination & marginalisation, and promoting both physical and mental health wellbeing.

You'll find this Department running all sorts of projects to promote student wellbeing, such as tackling food insecurity on campus. Welfare also runs events, workshops, and collectives to promote and improve student wellbeing, through fitness, self-care, and raising awareness of mental health.

Composition of the Welfare Department

The Welfare Department is composed of the following voluntary positions:

- One or two elected Officer Bearers;
- Up to seven elected Committee Members; and
- At least one Collective, open to any students, as facilitated by the Committee.

The Aims and Objectives of Welfare Department

It is the responsibility of the Welfare Officer to ensure that the aims and objectives of the Welfare Department are upheld, through the means of events, projects, and/or campaigns implemented throughout their term. The aims and objectives of the Welfare Department include:

- a) to oversee the activities of UMSU in areas related to Student welfare, including but not limited to Student poverty, racism, accessibility constraints, physical and mental health issues, marginalisation, discrimination, and harassment;
- b) to raise awareness of the diversity of Student experiences and ensure UMSU and the University are safe, accessible, and respectful of diversity;
- c) to liaise with Student service providers to ensure that all Students can participate fully in UMSU and the University;
- d) to raise awareness of support services available for Students facing difficulties; and
- e) to provide Students with awareness of safe-sex practices and the prevention of sexually transmitted diseases, and to distribute information on sexual health issues.

The Welfare Officer

Roles and Accountability of the Welfare Officer

The Welfare Officer must use their best endeavours to implement or carry out the Constitutional purposes of UMSU, the aims and objectives of the Welfare Department and the decisions of the Welfare Committee. The Welfare Officer is accountable to, and subject to the direction of, the Welfare Committee and Students' Council. The Officer must provide support and resources for their Committee and the Students' Council over the course of their term. All Officers must act in accordance with the requirements of UMSU's Constitution (together with all UMSU Policies and Regulations), the *Associations Incorporation Reform Act 2012* (AIR Act) and the requirements of the Australian Charities and Not-for-profit Commission (ACNC), including the ACNC Governance Standards. The Welfare Officer must exercise reasonable care and diligence in carrying out their duties as a member of Council as well as all additional duties arising from their Office.

Duties of Officer

The Welfare Officer of UMSU has an obligation to:

- Attend and participate in an induction program at the beginning of their term, as well as any ongoing trainings throughout their term.
- In conjunction with the Welfare Committee, prepare and implement the departmental budget for their year in office.
- Ensure that all expenditure of the Welfare Committee and its Officers is authorised and administered in accordance with UMSU regulations and policy, including, but not limited to, the UMSU Financial Regulations, and UMSU Financial Controls Policy.
- Engage in a courteous and respectful manner with members of Council, their Committee, and UMSU staff.
- Ensure they are accessible to students for a reasonable proportion of hours each week, with availability indicated on their office door and the UMSU website.
 - A reasonable proportion of hours per Office being approximately 25 per week, where held solely by one Officer, or 15 hours per week for each officer, when the office is managed jointly.
- Have familiarity with and provide information and assistance to students with regards to UMSU Regulations and Policy.
- Ensure any Welfare Department publications are compliant with the standards set out in the *Publishing Regulations*, *Student Media Policy*, and *Social Media Publishing Policy and Procedure*.

- Conduct themselves and all operations run by the Welfare Department in accordance with UMSU's Child Safe Policy, to foster student engagement in a child-safe manner.
- Liaise with other UMSU Departments and student organisations to further the interests of students and the betterment of UMSU activities.
- Maintain the Welfare Department web page with the actions and decisions made by the Welfare Committee
- Liaise with grant applicants and recipients at the direction of the Committee.
- Attend and prepare appropriately for all Students' Council and Committee meetings, including taking the time to read and consider all papers in advance.
 - Both Students' Council and the Welfare Committee meet at least once per calendar month.
- Attend and prepare appropriately for all Office Bearer meetings scheduled by the General Secretary.
- Attend and prepare appropriately for meetings of any Student Advisory Groups (SAG) in which the Officer is a member, including reporting back to the Welfare Committee on any actions made.
 - See *Advisory Groups Policy* for list of SAGs, membership, and Terms of Reference.
- Attend, prepare appropriately, and facilitate where necessary, all Working Groups in which the Officer has either voluntarily committed, been directed by Committee or Students' Council, or is required by Regulation to participate.
- Facilitate the meetings of the Welfare Committee, including determination of meeting schedule, preparation and distribution of notice and papers, chairing of meetings, and the recording and publishing of minutes.
- Report in writing to each ordinary Students' Council and Committee meeting an accurate summary of their actions and achievements, a record of monies approved for expenditure, funds expended, and reporting on any conferences attended in their capacity as an Officer, since the previous report.
- Compile an annual report for the Students' Council and the Welfare Committee at the end of their term, summarising their actions and achievements throughout the year and relevance to the Department, an evaluation of the success or otherwise of events, projects and campaigns undertaken throughout the year, and any recommended Department actions to be considering for implementation by future Officers.
- At the end of their term, complete all handover duties reasonably required by the General Secretary.
- Act in accordance with the Council Charter at all times while in office.

If an Officer is unable to fulfil any or all of the above obligations due to extenuating circumstances or disability, supports with and/or adjustments will be made available.

Implementation

The Welfare Officer is the heart of the Welfare Department, elected to be the executor of all things promoting and improving student wellbeing. Collaborating with their Committee, Students' Council, other Departments, and external organisations, the Welfare Officer will spend their term implementing the aims and objectives of the Welfare Department through means of events, projects, and/or campaigns. They will fulfil their fiduciary duties as an elected representative by acting honestly, in good faith, and through acting in the best interests of UMSU to the best of their abilities. The Officer will also uphold their obligations to the UMSU Constitution and good governance practices through facilitating regularly scheduled committee meetings, responsibly managing their department budget, and reporting back on their activities to the Committee and Students' Council meetings. The Welfare Officer will also assist their Committee in fostering and resourcing any Collectives existing within the Department. Finally, the Welfare Officer above all will be, to their best capacity, accessible and available to students, and act in good faith as their elected representative.

Time Commitment & Recognition of Services

The Welfare Officer is expected to be accessible to students for a reasonable proportion of their weekly hours, as well as making themselves available for their commitments during semester times, including:

- Students' Council Meetings (monthly);
- Welfare Department Committee Meetings (monthly);
- Officer Bearer Meetings (as determined by the General Secretary);
- All scheduled training;
- All scheduled meetings of any Working Groups of which they are a member;
- All scheduled meetings of University committees of which they are a member;
- All events, campaigns, collectives, and/or projects in which they are coordinating; and
- General administration work in maintaining the Department.

In recognition of these services and activities, Officers are awarded an honorarium, as set by Students' Council. The honorarium is an *ex-gratia* payment, i.e., an honorary reward for voluntary services. For 2024, the honorarium was set at **\$26 836** for an Office held individually, with Officers holding an Office jointly being renumeralated 60% of the set honorarium per Office Bearer. Students' Council is responsible for reviewing honoraria as part of its annual budget process. Upon completion of their term, all UMSU elected representatives are also eligible for a Melbourne Plus digital credential.

[Melbourne Plus](#) is the University's program for recognising your participation in co-curricular activities and the capabilities you develop through them. Serving as an elected student representative is eligible for recognition through Melbourne Plus as it helps students develop their capability in *People Leadership*. When students have completed their terms, they will have the opportunity to reflect on how their time at UMSU helped develop this capability; and will receive a digital credential that is verified by the University of Melbourne. This credential can be shared across networks and students may use it, along with the reflection piece, to demonstrate and articulate their capabilities in the future.

Welfare Committee Members

Composition of the Welfare Committee

- a) Seven voting representatives, of whom at least half, rounded up, must be Women.
If at least this number of candidates are not Women, those places not filled by Women may be filled by other candidates;
- b) The relevant Officer or Officers as non-voting representative; and
- c) Up to three additional non-voting representatives co-opted by the Committee.

The Welfare Committee must comprise of Members of UMSU. The Committee is elected by all enrolled Students.

Roles and Accountabilities of Activities Committee Members

The Welfare Department has a Committee, known by the name of its Department. The Welfare Committee must consist of the representatives elected, appointed, or co-opted to the Welfare Department. The Welfare Committee is responsible in the relevant area of activity to which the Committee relates for, in this case being student welfare. The role of the Welfare Committee includes:

- i. Setting the direction of the Department
- ii. Developing Department Policy
- iii. Developing and administering the Committee's budget and finances
- iv. Overseeing grants to Students
- v. Encouraging Student discussion of, and participation in, activities relating to the Department
- vi. Fostering, resourcing, and consulting a Collective corresponding to the Department which, unless restricted elsewhere, is open to all Students
- vii. Direction of the relevant Officer
- viii. Implementing the purposes of UMSU, and
- ix. Implementing the aims and objectives of the Department.

The Welfare Committee, whilst responsible for determining Policy and making decisions relevant to the Welfare Department, is subject to Students' Council. The Students' Council has overall responsibility for UMSU and ultimate decision-making power, however, may, to the extent consistent with the Purposes of UMSU, have due regard to the decisions and/or recommendations of the Welfare Committee regarding relevant determinations. All Committee Members must act in accordance with the requirements of UMSU's Constitution (together with all UMSU Policies and Regulations), the *Associations Incorporation Reform Act 2012* and the requirements of the ACNC, including the ACNC

Governance Standards. The Welfare Committee must exercise reasonable care and diligence in carrying out their duties.

Duties of Committee Members

In addition to upholding the aforementioned responsibilities, each member of the Welfare Committee has an obligation to:

- Attend and participate in an induction program at the beginning of their term, as well as any ongoing trainings throughout their term.
- In conjunction with the Welfare Officer, prepare and implement the departmental budget for their year in office, ensuring that the financial affairs of the Department are managed responsibly.
- Engage in a courteous and respectful manner with members of the Committee.
- Have familiarity with and provide information and assistance to students with regards to UMSU Regulations and Policy.
- Provide direction to their Officer towards the fulfilment of the Department's area of activity.
- Hold the Welfare Officer accountable to their obligations as Office Bearer.
- Attend and prepare appropriately for all Committee meetings, including taking the time to read and consider all papers in advance.
 - The Welfare Committee meets at least once per calendar month.
 - Preparation and attendance of these committee meetings can range from 2-5 hours per month.
- Elect representative(s) from the Committee to attend any Student Advisory Group (SAG) meetings in which the Welfare Department requires representation, as outlined in the *Advisory Group Policy*.
- Act in accordance with the Council Charter at all times while in office.

If any Committee Member is unable to fulfil any or all of the above obligations due to extenuating circumstances or disability, supports with and/or adjustments will be made available.

Implementation

The Welfare Committee is the body of the Welfare Department, elected by the students, for the students to represent all things promoting and improving student wellbeing on campus. Committee members will find themselves meeting regularly throughout the year with the Department Officer to make decisions around what events, projects, and/or campaigns the Department will run. Committee members should be familiar with the UMSU Regulations & Policies when making any decisions or actions, and act in UMSU and

the Department's best interests at all times. The Committee will also foster and resource any Collectives existing within the Department. Finally, it is up to the Committee to ensure that the direction and activities of the Welfare Department fulfil the Department's aims and objectives, to ensure that students on-campus get the fullest benefit the Department has to offer.

Versioning

TITLE	PARA. AMENDED	APPROVAL DATE
Statement enacted		07/12/2022
Language amended	2, 5, 6, 9, 16	11/10/2023
Language amended	Duties of Officer pts 3, 8	04/08/2025

Declaration

I acknowledge that I have read, understand, and agree to the role and responsibilities of my position as outlined in this document, and consent to act in the capacity of an elected representative of UMSU with effect from the date of my appointment or election.

I have read and agree to comply with the UMSU Constitution.

I have read and agree to comply with the UMSU Council Charter.

I have read and agree to comply with the Policies and Regulations of UMSU.

Elected Representative's Signature		Name	
		Date	