HOW TO RESOLVE A GRIEVANCE IN YOUR CLUB

Who is the grievance between

An individual and a club

Between 2 or more individuals

Speak to the person/s with whom you have a grievance

Type of grievance
- Administration
- Unfair Treatment
- Discrimination

Criminal Grievances
- Sexual Assault
- Theft
- Fraud

Where you able to resolve it?

Yes

C&S committee can intervene on admin & finance issues

Seek mediation under regulation

Under the relevant positions in your club’s constitution, call on SGM to remove members/dismiss committee

No

Are you or someone in immediate danger?

Yes

Call 000

Seek advice from UMSU Advocacy or Safe Community Program

Come and see a representative from C&S for advice

Go to UMSU Legal Service

No

Where you able to resolve it?

Yes

Contact Victoria Police

Lodge a form about your grievance with the University

No

Civil

TF: 8344 6546
W: umsu.unimelb.edu.au/need-help
or visit Level 3, Union House

UMSU Clubs & Societies
TF: 8344 4044
E: clubs@union.unimelb.edu.au
Or Visit Level 1, Union House

Who is the grievance between

Civil

TF: 8344 6666
Safer Community Program
TF: 903 58675
E: safer-community@unimelb.edu.au
or visit Health Services Building, Level 1, 138-146 Cardigan St, Carlton

University Security (Non-Emergency)
TF: 8344 4674
E: securitymain-pb@unimelb.edu.au
or visit Bld 203, 213 Gratan St, Carlton

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